

https://www.skhajavi.com/



consultant | designer | innovator

education



University of Virginia (2014 - 2018)

Bachelor of Arts in Economics

Minor in Global Culture + Commerce

London School of Economics (2017)

Economics of European Integration

design tools



Sketch • xD • Abstract • Figma •
Invision • Wix • Captivate • Miro •
Piktochart • Adobe Creative Suite

research skills



User Interviews • Requirement Gathering

Persona Development - Brainstorming
 Storyboarding - Prototyping - A/B +
 User Testing - Social Media Platforms

general skills



Web Design • Marketing • Change Management • Training

certification



ICAgile • General Assembly UX Design• Lean Six Sigma Green Belt • AdobeCaptivate

learning in progress



Salesforce Admin & UX Designer • HTML• CSS • PMI Professional in BusinessAnalysis •

interests



Interior Design • Scuba + Sky Diving• Travel • Netflix • Woodwork •Yoga + Fitness • Popcorn • Tetris

work experience



Deloitte

Senior Designer + Consultant

Remote July 2022 - Present

Accenture Federal Services | Federal Client

Interaction Designer

Remote • April 2022 – July 2022

Lead and mentor of design team, to analyze consumer requirements, research best practices, and design top of the line competitive interaction and visual designs for our client.

Maintain and lead close relationship with client chief executive.

Accenture Federal Services | Federal Client

User Centered Design Consultant | Lead Business Analyst

Remote July 2021 – April 2022

Client liaison, main point of contact, and/or proxy product owner. Lead Salesforce team in the creation of user flows, personas, and prototypes while translating technical requirements and building user stories.

Assist leadership with strategic growth and expansion of sales and capture initiatives across the account.

Accenture Federal Services | Federal Client

Business Growth + Strategy Specialist | Content Designer

Remote • April 2021 – July 2021

Supported strategic account growth through rebranding, proposal creation, and market research efforts.

Aided development of 5+ whitepapers and 3 account brands. Spearheaded the creation of the annual account strategy and documentation of security controls as well as ran manual testing of the salesforce platform.

Accenture Federal Services | Federal Client

UX Lead | Change Management + Training Specialist

Arlington, VA • Jan 2020 – April 2021

Lead UX revamp to standardize federal application into an efficient, user-friendly, and usable platform, focused on reducing user fatigue and processing time.

Delivered interactive training material used by 500+ employees per agile deployment. Enhanced customer experience with user-centric process improvements for new/existing functionalities.